

LANCER

LANCER SALES USA Inc. Product Warranty

LANCER Sales USA Inc. warrants to the purchaser as limited below that each item of equipment manufactured and/or distributed by Lancer which is installed, operated, and maintained in accordance with LANCER's owner/operator manuals, guidelines and recommendations will be free from defects in material and workmanship.

Warranty Period is 13 months from the date your equipment is shipped from our facility or 12 months from installation, whichever occurs first. Warranty applies to original purchaser and is non-transferable.

During the 13 month warranty period, component parts proven to be non-conforming in material or workmanship will be repaired or replaced at LANCER's expense, labor included. The Technical Service Department must be contacted for warranty determination and direction prior to performance of any repairs. Warranty service will be provided during normal working hours, 8:00 a.m. to 5:00 p.m. Monday through Friday, excluding national holidays.

An additional 15 year limited warranty applies to sterilizer chambers. In the event of a structural failure of the chamber, LANCER will either have the chamber repaired; provide a replacement chamber to purchaser for installation at purchaser's expense, or issue a prorated credit not to exceed the amount of the original purchase price of the equipment. In addition to the exclusions set forth below, damage to the sterilizer chamber or door(s) caused by the use of corrosives or abrasives will void the sterilizer chamber warranty.

Exclusions: Installation service, equipment calibration, routine/preventive maintenance, Expendable Parts (parts that are worn, used or consumed as part of normal operation), Consumable Parts (parts that must routinely be replaced), and normal wear and tear are not covered under this warranty. Examples of Expendable Parts include (door gasket, trap elements, lubricators, filters, fuses, lamps, valve repair kits, etc. Examples of Consumable Parts include printer paper rolls, ink cartridges, ribbons, cleaning chemicals (detergents, acids, sterilants, etc.), biological indicators, chemical indicators, etc. In addition damage as a result of accident, negligence, improper use, improper installation (if installed by anyone other than a LANCER authorized technician), improper utility supplies, disasters (fire, water, wind, lightning, etc.), vandalism, burglary, act of war/terrorism, or any modifications to the equipment (without written authorization from LANCER) shall void this warranty.

Replacement or repair of component parts or equipment, under this warranty, shall not extend the warranty of either the equipment or the component parts beyond the original warranty period. The Technical Service Department must give prior approval for the return of any component or equipment.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED. NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE SHALL APPLY. LANCER or its supplier shall not be liable for any indirect or consequential damage including, without limitation, damages related to loss of profits or revenue, or loss of use of any products or any associated equipment, damage to products or equipment, cost of capital, cost of substitute products, facilities, service or replacement service, downtime costs, or claims of the purchaser's own customers for such damages.