

Warranty Coverage High Performance Pharmaceutical Refrigerators

Model Numbers, High Performance Pharmaceutical Refrigerators	
2°C to 14°C	2°C to 23°C
MPR-5300H-PA	MPR-722-PA
MPR-514-PA	MPR-722R-PA
MPR-514R-PA	MPR-1412-PA
MPR-1014-PA	MPR-1412R-PA
MPR-1014R-PA	

PHC Corporation of North America takes pride in its products and assures they are manufactured to the highest possible standards. Consequently, PHC Corporation of North America warrants to the original customer (or owner), from the purchase date, the high performance pharmaceutical refrigerators listed above for two years parts and labor with an additional three years on compressor parts only. PHC Corporation of North America will repair or replace (as necessary) any part(s) found to be defective during the warranty period with no cost to the purchaser.

Obligations of the Original Owner

Warranty repair must be performed by an authorized PHC Corporation of North America service group. The dealer's or authorized distributor's original bill of sale must be retained as proof of purchase and must be presented to the qualified service group.

Warranty Exclusions

As a condition of this warranty, the customer is responsible for properly using, maintaining, and caring for the refrigerator as outlined in the owner's manual. Periodic filter cleaning and removal of ice build-up and adjustment of door handles and/or latches are considered routine maintenance on the equipment and is excluded from this warranty.

The warranty does not cover:

- Calibration
- Accident
- Misuse
- Fire
- Flood
- Other acts of God
- Incorrect line voltages
- Damage caused by improper installation
- Improper or unauthorized repair
- Broken or marred cabinet
- Torn gaskets or seals
- Accessories
- Filters
- Customer adjustments which are not covered in the instruction manual

Warranty is void and of no effect if the serial numbers on the PHC Corporation of North America product are missing or altered. This warranty is valid on products purchased in the United States, from authorized PHCbi brand product distributors only.

This is the entire PHC Corporation of North America warranty and it may not be changed or amended by any person, agency, distributor, dealer, or company without prior written authority from PHC Corporation of North America. PHC Corporation of North America does not authorize any party to assume for it any obligation or liability.

This warranty gives the customer specific legal rights, but he/she may have other legal rights, which may vary from state to state. In no event shall PHC Corporation of North America be liable, and specifically denies responsibility for any consequential damages arising from the use of this product beyond the repair or replacement of the laboratory instrument, or for any delay in the performance of this warranty due to causes beyond our control.

Should the customer need repairs or assistance in locating the nearest qualified authorized service group, contact the distributor from where the product was purchased, or call PHC Corporation of North America at 800-858-8442 or contact through email at service@us.phchd.com.

PHC Corporation of North America

PHC Corporation of North America
1300 Michael Drive, Suite A, Wood Dale, IL 60191
Toll Free USA (800) 858-8442, Fax (630) 238-0074
www.phchd.com/us/biomedical